

Date of Procedure:

Admit Time:

## Costs

If you're hoping to claim on insurance your veterinary surgeon will need to authorise this prior to surgery.

### **Non- Direct claims**

Full payment + £5 set up fee

### **Direct Claim**

Excess + any co-payments + £30 set up fee

### **No Insurance**

Full Payment – estimate can be provided.

### The following are included

- Safe anaesthetics: we use the latest on anaesthetic protocols and drugs and our staff has taken many advanced courses to ensure your pet receives the best treatment.
- Advanced anaesthesia: a qualified vet or nurse will be monitoring your pet's anaesthetic closely using devices such as capnography, pulse oximetry, blood pressure, core body temperature and ECG to ensure the safety of your pet.
- Potent pain relief combinations before, during and after the procedure, tailored to your pet needs.

Please look on the back at some additional extras we offer to help support your pet both pre, during and post operatively

## Your Pre-Operative Guide

### *Non-Routine procedures for Cats & Dogs*

Please review this checklist prior to the surgery day. This way, you can ensure your pet is prepared and we have all the information we need.

- ✓ **DO NOT feed after midnight** (except for pets under 6 months of age which can have 1 teaspoon of wet food between 6 and 7 am on the day of the procedure).
- ✓ **Ensure whoever is bringing in/ collecting your pet is named on your account**
- ✓ Please allow your pet plenty of time for bathroom duties before you arrive.
- ✓ Cats only: Keep indoors so they are around in the morning of the procedure.
- ✓ Please ensure they are as clean as possible (not muddy).
- ✓ If your pet is on any medication, nutritional supplements or specialised diets, please bring them with you. We will need to know the time when they last had their medication.
- ✓ Please let us know if they are any other procedures your pet requires while being admitted (for example: nail clips, anal glands, de-matt, ear clean, etc.)
- ✓ **Bring phone numbers** - should we need to reach you at any time during the procedure and to organise a discharge appointment.
- ✓ Remember to schedule about 15 minutes for your pet's surgery check-in in the morning and 15 minutes for the collection appointment in the evening.
- ✓ Expect a phone call around 2.30 to 3.30 pm with an update on how the procedure went and to confirm a discharge time.
- ✓ Discharge time is generally between 3.30 pm and 5.30 pm- if you have a particular time in mind then please mention this at the time of booking or check-in appointment.
- ✓ De-stress medication: If you feel your pet might need a little something extra to help them to relax before they come for their procedure, please let us know and the vet can prescribe a calming tablet which can be given at home before they come in which costs between £8- 15 depending on size.
- ✓ If your pet is nervous and you prefer not to wait in reception please let the team know when booking and we will schedule your admit appointment at a time when we can get you straight in to a consult room or for you to wait in the car.
- ✓ **If you're hoping to claim on insurance your veterinary surgeon will need to authorise this prior to surgery.** Once confirmed don't forget to bring all the relevant paper work such as: policy schedule, claim forms, etc.
- ✓ Review any printed information you have been given and write a list of unanswered questions or concerns you may have.

### Pre-Anaesthetic blood testing

This tests give us information on your pet's internal organs, in particular the liver and kidneys. In the early stages of reduced organ function, your pet may not be showing any signs of illness, which is why this blood test is so important to pick up these problems, particularly in older animals. Identifying these problems enables us to greatly reduce the anaesthetic risk by giving supportive therapy before, during and after the procedure. We strongly advise that all pets coming in for a general anaesthetic be blood tested, but in particular those pets over the age of 7 years.

**Cost £49**

**If your pet is on Complete Care only £30**

### Laser Therapy

This is a new therapy we provide to help your pets to recover faster. The benefits are many: analgesic and anti-inflammatory effect, reduction in swelling, accelerated tissue repair, faster wound healing and reduction of scar tissue.

**We offer this at discount price of £30 for two sessions (at time of procedure and 1<sup>st</sup> post-operative check).**

### Additional Costs:

- Nail clip- £5.50 or £0 if your pet has our health plan Complete Care
- Ear Clean- £15 ( this is a basic cleaning, not an ear flush)
- Anal glands- £12 or £0 if your pet is part of our health plan Complete Care
- Microchip- £15 , £10 (pets on Complete Care health plan)

### Intravenous fluids (a drip)

We recommend Intravenous fluids while your pet is anaesthetised as it helps to maintain the blood pressure and therefore blood supply to the vital organs. Fluids also aid in the elimination of the anaesthetic agents which helps your pet recover from the anaesthetic quicker, feeling less groggy afterwards. Fluids are included with the anaesthetic pricing for all non-routine **major** surgery.

**Between £40 to £80 depending on size of pet & needs**

### Recovery Food Packs

Recovery Food Packs: they include vet specialist food that provides energy and nutrients which help your pet to regain their appetite, health and strength.

**Cost £6.75 for dogs**

**Cost £3.75 for cats**

### Protective Wear

To stop your pet interfering/licking the wound, we offer inflatable collars, soft calming collars & medical pet-shirts (*pet onesie made of stretchy cotton/lycra fabric that gives freedom of movement*).